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Dr. Susan L. Luck Pfeiffer University 4701 Park Road Charlotte NC, 28209

Dr. Luck:

For my final research paper, I chose to write about an ongoing topic within my current organization. Through research and analysis, I have begun to look at things slightly differently at work. I have started to make suggestions on ways to improve our communication structure. I have placed a lot of suggestions in the suggestion box and commented on every survey. After researching the topic, I feel like the solution is very attainable and simple. I would like to see more employee engagement throughout the entire organization. I have made myself more available and have been asked to assist with multiple projects. I can say that I appreciate what I have learned from this class because I have learned useful information that was imperative to my daily life.

After researching information on effective communication, I was able to present my findings to my coworkers. We are in the process of implementing a plan that would assist with employee dissatisfaction and ways to effectively communicate proposed changes. I have made suggestions to allow employees to provide feedback that can be used during the potential changes that the organization is looking to make. Hopefully with the information that I have learned and passed on too others within the company, our organization will begin to make changes that will satisfy majority of the employees within the organization.

I would like to thank you for assisting me with thinking outside of my normal thought process. I can say that I have focused on ways to make my work environment a more pleasant environment. I have also assisted others as well. I have noticed a major improvement in my written communication. I don't mind sending out department wide emails because my writing ability has increased.

I have identified several new tasks and gained an understanding of the importance of effective communication. I cannot thank you enough for this experience. Thank you! I have seen a great deal of growth in your writing this term; I'm glad it has carried over into your career as well.

Sincerely,

Luck, Susan 12/5/2011 1:46 PM Comment [1]: 24 Matrice White